

# Download & Tools

## Everything at a single glance

Looking for an electronic payment platform that allows you personalize your own user interface? Our solution: VP Bank e-banking.

Here you can download VP Bank's e-banking software for first-time installation. You will also find helpful links to further programs and tools that will assist you in using e-banking.

Important: The installation file must first be downloaded and saved on your computer. Please take note of the installation instructions.

## VP Bank e-banking software

You need to have the VP Bank e-banking software for the initial installation on your computer. If you have already installed VP Bank e-banking, the software will be automatically updated when you start your computer.

### e-banking for Windows

#### Requirements

Operating system	Windows 7 / Windows Vista / XP Home or Professional / NT / 2000
Processor	Pentium III 1GHz
Memory	256MB
Hard disk	min. 60MB
Resolution	1024x768
Software	Adobe Acrobat min. 4.0

#### Download and installation

Attention: Please mind the installation instructions.

- [▶ e-banking Version 3.8.1 for Windows \(EXE, 31141 KB\) 30.11.2011](#)
- [▶ e-banking installation instruction \(PDF, 433 KB\)](#)
- [▶ e-banking user tips \(PDF, 1052 KB\)](#)
- [▶ e-banking Netviewer Support \(EXE, 871 KB\)](#)

## e-banking for Macintosh

### Requirements

Operating system	from OS 10.3.9
Processor	recommended 1.33GHz PowerPC G4 or 1.8 GHz Intel
Memory	256MB
Hard disk	min. 60MB
Resolution	1024x768
Software	Adobe Acrobat min. 4.0, Java-Version 1.4.2

### Download and installation

Attention: Please mind the installation instructions.

- [▶ e-banking Version 3.8.1 for Macintosh \(TAR, 8910 KB\) 06.10.2011](#)
- [▶ e-banking installation instruction \(PDF, 27 KB\)](#)
- [▶ e-banking user tips \(PDF, 1052 KB\)](#)
- [▶ e-banking Netviewer support \(DMG, 1942 KB\)](#)

## e-banking for Linux

### Requirements

Operating system	from Ubuntu/KUbuntu 6.10, Suse 10.1, Fedora Red Hat FC 6, Gnome-environment
Processor	Pentium III 1GHz
Memory	256 MB
Hard disk	min. 60MB
Resolution	1024x768
Software	Adobe Acrobat min. 4.0

### Download and installation

Attention: Please mind the installation instructions.

- [▶ e-banking Version 3.8.1 for Linux \(GZ, 50456 KB\) 06.10.2011](#)

- ▶ e-banking installation instruction (PDF, 26 KB)
- ▶ e-banking\_user tips (PDF, 1052 KB)

## Adobe Acrobat Reader

To view different documents in VP Bank e-banking you need to have installed the Adobe Acrobat Reader. If you don't have installed it yet, here you find a link to the free software:

- ▶ Download Adobe Acrobat Reader

## PayPen

With PayPen you can enter orange and red paying-in slips easily and comfortable.

- ▶ PayPen
- ▶ Exchange offer MyPen & MyPen Pro for Windows 7

## Why VP Bank?

We want to set the standards – also when it comes to handling your financial transactions via the Internet. The extensive VP Bank e-banking solution is oriented to your needs.

### More information

- ▶ Questions & Answers

### e-banking Helpdesk

#### e-banking Helpdesk Vaduz

Phone: +423 235 64 64

Fax: +423 235 79 79

Monday thru Friday

8.00 AM - 5.30 PM

- ▶ Send e-mail

#### e-banking Helpdesk Zurich

Phone: +41 (44) 226 25 65

Fax: +41 (44) 226 25 24

Monday thru Friday

8.00 AM - 5.30 PM

- ▶ Send e-mail

---

**e-banking Helpdesk Luxembourg**

Phone: +352 404 770-555

Fax: +352 404 770-505

**Monday thru Friday****8.30 AM - 5.30 PM**[▶ Send e-mail](#)

---

**e-banking Helpdesk Singapore**

Phone: +65 6305 0050

Fax: +65 6305 0051

**Monday thru Friday****9.00 AM - 6.00 PM**[▶ Send e-mail](#)

---

**e-banking Helpdesk BVI**

Phone: +1 284 494 1100

Fax: +1 284 494 1199

**Monday thru Friday****8.00 AM - 5.00 PM**[▶ Send e-mail](#)

---

**Contact****VP Bank (Switzerland) AG**

Bahnhofstrasse 3

Postfach 2993

8022 Zürich

Schweiz

Tel +41 44 226 24 24

Fax +41 44 226 25 24

[▶ Contact form](#)[▶ Send e-mail](#)[▶ All locations](#)